

## eRocks<sup>®</sup> Quick Reference Guide

For support, call: 1-(855)-859-8206

Or send an email to: service.desk@martinmarietta.com

## Registration

- 1. Open the Welcome to eRocks email.
- 2. Click the **Register** button in the email.
- 3. Update Security Information (Password and Security questions). You can update your email address if you like on this page or in profile once you log in.
- 4. Click Complete Registration

## Login

- 1. Enter username (this is the email address that received the registration email.
- 2. Enter password (case sensitive).



- On the Dashboard, view Account Summary, Order Status, Tickets last 30 days, current open Invoices amount, Statements current open amount, Haul Vouchers last 7 days (only if you are a hauler), and Global Search.
- 5. Click the Martin Marietta logo to return to the Dashboard.

## **Modify Account**

 Click your name at top left hand corner, then click My Account



- Modify Profile Information (Name, email, and phone number), Reset Password, and choose update Security Questions.
- 3. Click Update at the bottom of each section to save modifications.

# Click your name at top left hand corner, then click Alerts uments Company Jane O Jane Doe

Alerts

My Account

Logout

Modify each subscription by checking

3. Multiple emails addresses can be set

for each subscription type.

Save

**Modify Alerts** 

## **View / Print Orders**

1. Hover over Company and click Orders



2. Search for orders by entering Job name, Job ID or date. Then click

Search

View / Print Invoices, Tickets, & Statements

2.

4. Click

the box 🔽

- 1. On the Dashboard, click the 🗹 button on Account Summary
- 2. To view, print, or save and Invoice click the Invoice ID;



- To view, print, or save multiple invoices, check all applicable invoices by clicking and then clicking at the top right of the table.
- 5. To view, print, or save a **Ticket**, click next to the Invoice ID, then click the ticket number.
- 6. To view, print, or save your month-end account **Statement**, click View Statements
- 3. To view, print, or save your **account listing**, click the PDF icon at the top right of Account Summary screen;

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**Make Payments** 

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For your first payment, you must have your bank Account Number, Routing Number, and Bank Statement Address.

Credit cards are not accepted.

#### Dashboard / Payment Screen **Payment Method** Adjustments Note: Company Admin & Payment Ad-Pay Now Click the on the Dashboard 1. 1 On the Adjustments screen, click Next *min*—You can add multiple payment if you do not wish to adjust and dismethods to eRocks. Payment infor-2. On the Invoices screen, click the checkpute the amount of the invoice(s) box for each Invoice number that will be mation is stored for future use and can 2. If you wish to dispute or adjust the paid be modified by clicking **Bank Ac**amount, click the Y for the Invoice counts tab and Edit or Create Invoice — Number under Adjustments. 1. On the Payment Method screen, Add Dispute 3. Click select the payment method from the $\checkmark$ 27987376 list. You can also create on by clicking 4. Enter the required Amount and select Dispute Code (\*). Entering a reason 3. Review the Total Add Payment Method for the dispute is optional. Amount Selected Invoices entered is amount in question, NOT 2. Select Account Type and enter all how much you would like to pay. Invoice #: 27987376 Θ required information (\*). Then click Amount Open: \$416,859.00 Amount \* Code \* Save 1000 Pricing Total: \$416,859.00 3. Select the payment option entered and click 5. Click Next Next 4. Click Next Review Summary On the Summary screen, confirmation of the payment dis-On the Review screen, review the details entered so far, in-1. 1. plays. To print click Print. Otherwise click Continue cluding your Payment Method, list of Invoices you are paying, any Disputes, and the Total amount. Payment Successful **Payment Method** Cancel Back Transaction: ER00022005 Total: \$381.84 Name: Blah account Address 1: 2700 Wycliff Rd Payment Method Continue Type: Corporate Checking City: Raleigh Account Number: xxxx3322 State: NC Name: Blah account Address 1: 2700 Wycliff Rd Routing Number: 053000219 Zipcode: 27607 City: Raleigh Type: Corporate Checking State: NC Account Number: xxxx3322 Routing Number: 053000219 Zipcode: 27607 **Payment Overview** Payment Overview Invoice: 34207858 Amount Open: \$381.84 Payment: \$381.84 Invoice: 34207858 Payment: \$381.84 Amount Open: \$381.84 Total: \$381.84 Total: \$381.84 Pay 2. Click twice

2. eRocks emails a confirmation.



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## **Payment Method**

Note: Company Admin & Payment Admin – You can add multiple payment methods to eRocks. Payment information is stored for future use and can be modified by clicking **Bank Accounts** tab and Edit or Create

1. On the **Payment Method** screen, select the payment method from the list. You can also create on by clicking

Add Payment Method

- 2. Select Account Type and enter all required information (\*). Then click Save
- 3. Select the payment option entered and click Next

Payment Methods

Test ending in 7454

### Summary

On the Summary screen, confirmation of the payment dis-1. plays. To print click Print. Otherwise click Continue

Transaction: ER0002200	6				
Customer#: 700268					
Payment Method		Print Continu			
Name: Test	Address 1: 324 Brooklyn D	r			
Type: Corporate Checking	City: Raleigh				
Account Number: xxxx7454	State: NC				
Routing Number: 002314655	Zipcode: 27610				
Payment Overview					
C	Devere the second the second				

# **Make Pre-Payments**

## **Dashboard / Payment Screen**

on the Dashboard

Pre-Pay Click the 1. 2. On the Customer Numbers screen, select the customer number and enter amount. Customer# Amount

#### Review the Total 3.



#### Click 4. Next

#### Review

On the Review screen, review the details entered so far, in-1. cluding your Payment Method, list of Invoices you are paying, any Disputes, and the Total amount.

	Payment Method			Pay	Back	Cancel
	Name: Test	Address	1: 324 Bro	oklyn Dr		
	Type: Corporate Checking	City: Ral	eigh			
	Account Number: xxxx7454	State: N	С			
	Routing Number: 002314655	Zipcode	: 27610			
	Payment Overview					
	Customer#: 700268	Payment Amount: \$1,0	00.00			
					Total: \$	1,000.00
2	Click Pay	twice				

2. eRocks emails a confirmation.